Privacy Policy

Effective Date: 2025-07-21

Tover Banda Corp Ltd t/a Patient Panel and thermidor< ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal data, including sensitive medical information.

1. Who We Are

We are Tover Banda Corp Ltd t/a Patient Panel and thermidor<, a UK-based company that collects and processes medical cannabis patient data for the purposes of market research, treatment analysis, and patient engagement. Our registered address is Claremont House, High Street, Lydney, Gloucestershire, UK, GL15 5DX.

2. What Data We Collect

We may collect the following types of personal data:

- Full name, date of birth, gender
- Contact details (address, email, phone number)
- Government-issued ID or medical card numbers
- Medical history, treatment background, eligibility for studies
- Participation records, survey and interview responses
- IP address, device/browser type, and location data

3. Legal Basis for Processing

We process your data under the following legal bases:

- Explicit Consent (Article 9(2)(a) UK GDPR)
- Legitimate Interests for research participation where consent is impractical
- Legal obligations in relation to compensation and reporting

You may withdraw your consent at any time by contacting us.

4. How We Use Your Data

We use your personal data to:

- Match you to relevant research opportunities
- Conduct research such as interviews, surveys, and trials
- Compensate you for your participation
- Communicate important project and privacy information
- Comply with legal and regulatory requirements

5. How We Store and Protect Your Data

Your data is stored securely using Google Workspace Enterprise services. All data is encrypted in transit and at rest. Access is controlled using two-factor authentication and role-based permissions.

6. International Data Transfers

We may transfer your data to countries outside the UK/EU including the US, Canada, Australia, and others. All transfers are governed by Standard Contractual Clauses (SCCs) or equivalent safeguards.

7. How Long We Keep Your Data

We retain personal data only as long as necessary for the purposes outlined above, or as required by law. Participation records and consent forms are kept for up to 7 years. Data may be anonymised and retained indefinitely.

8. Your Rights

You have the right to:

- Access and correct your data
- Request deletion ("right to be forgotten")
- Restrict or object to processing
- Data portability
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise your rights, email us at dave.barton@thermidor.wtf.

9. Contact Us

If you have questions about this policy, contact:

Tover Banda Corp Ltd t/a Patient Panel and thermidor<

Claremont House, High Street, Lydney, Gloucestershire, UK, GL15 5DX

Email: dave.barton@thermidor.wtf

Phone: +447956 490392

Website: https://patientpanel.uk